<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>8 a.m. – 6 p.m.</td>
<td>Registration (see page 3 for further details)</td>
<td>Regional group meetings (see page 4 for further details)</td>
</tr>
</tbody>
</table>
| 9.30 a.m. | **Committee of the Whole (Conference Room 2 )** | General debate on agenda Item 8: Medium-term Strategic and Institutional Plan for UN-Habitat for the period 2008–2013 and the United Nations Habitat and Human Settlements Foundation.  
*Documents: HSP/GC/21/5 and Adds.1–3, HSP/GC/21/INF/7* |
| 12.30 p.m. | **Adjournment**                                                        |                                                                                                   |
| 3 p.m.   | Continuation of general debate on agenda Item 8: Medium-term Strategic and Institutional Plan for UN-Habitat for the period 2008–2013 and the United Nations Habitat and Human Settlements Foundation.  
*Documents: HSP/GC/21/5 and Adds.1–3, HSP/GC/21/INF/7*       |
| 6 p.m.   | **Adjournment**                                                        |                                                                                                   |
| 10.00 a.m. | **Drafting Committee (Conference Room 1 )**                          | Consultations on draft resolutions  
HSP/GC/21/L.1 Proposed work programme and budget 2008–2009  
HSP/GC/21/L.2 Medium-term Strategic and Institutional Plan 2008–2013  
HSP/GC/21/CRP.2 Establishment of an earmarked Africa fund on slum prevention and upgrading  
*Adjournment*                                                                 |
| 3 p.m.   | Continuation of consultations on draft resolutions                     |                                                                                                   |
| 6 p.m.   | **Adjournment**                                                        |                                                                                                   |
PARALLEL EVENTS

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>9 a.m. – 12.30 p.m.</td>
<td>Local-to-local dialogue</td>
<td>Conference Room 12 (Rooftop)</td>
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<tr>
<td>2 p.m. – 5 p.m.</td>
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<tr>
<td>12.30 p.m. – 2.30 p.m.</td>
<td>Housing sector incentives and market re-engineering measures</td>
<td>Conference Room 2</td>
</tr>
<tr>
<td>1 p.m. – 2.30 p.m.</td>
<td>Bottom-up legal empowerment</td>
<td>Conference Room 4</td>
</tr>
<tr>
<td>2.00 p.m. – 4.30 p.m.</td>
<td>Launch of Phase 3 of the Lake Victoria City Development Strategies (CDS) programme</td>
<td>Conference Room 11 (Rooftop)</td>
</tr>
</tbody>
</table>

ANNOUNCEMENTS

The Secretary of the Governing Council wishes to remind delegates that there will be no Plenary session today. Plenary will resume on Friday, at which time the agenda item previously scheduled for consideration today will be discussed.

SUMMARY OF MEETINGS HELD ON WEDNESDAY 18 APRIL 2007

Dialogue

The formal dialogue with full interpretation focused on the special theme of the twenty-first session of the Governing Council, *Sustainable urbanization: local action for urban poverty reduction with an emphasis on finance and planning*. Governments, local authorities and other Habitat Agenda partners participated. During the morning session they examined the role of planning in urban poverty reduction, as discussed in chapter III of document HSP/GC/21/3; along with the issues laid out in chapter IV of the same document on financing pro-poor housing and urban development. At the afternoon session of the dialogue the participants debated the issues discussed in chapter V of the same document – *Towards an agenda for local action for poverty reduction*.

Drafting committee

The Drafting Committee resumed its work in two formal sessions with full interpretation. During the morning session it adopted, with amendments, draft resolutions HSP/GC/21/L.6/Rev. 1, Urban youth development, and HSP/GC/21/L.4/Rev.1, Guiding principles on access to basic services for all.

In the afternoon session it adopted, with amendments, draft resolution HSP/GC/21/CRP.1/Rev.1, Sustainable public-private partnership incentives for attracting large-scale private-sector investment in low-income housing. It then took up draft resolution HSP/GC/21/CRP.2, Establishment of an earmarked Africa fund/finance mechanism on slum prevention and upgrading. Proceedings were adjourned to Thursday morning to enable further consultations.

The drafting Committee will resume its work in Conference Room 1 this morning at 10:00 a.m.

Parallel Events

Affiliates of Shack/Slum Dwellers International and ministers of housing and local government from Uganda, Malawi, Ghana, Namibia, South Africa and Brazil launched a Global Urban Poor Fund capitalized at $33 million to be utilized in 24 countries where Shack/Slum Dwellers International affiliates are active. UN-Habitat’s Executive Director, Mrs. Anna Tibaijuka, said the launch of the fund demonstrated the ability of slum dwellers to lead efforts to finance improvements in their housing and urban services, draw upon daily savings and forge creative partnerships with governments. She praised the Government of Namibia for including representatives of urban poor organizations in its delegation to the twenty-first session of the Governing Council. She urged other member States to do the same, emphasizing those issues before the Governing Council, such as the Revolving Fund Account of the Foundation, on which UN-Habitat would both draw upon and support the work of urban poor organizations.

Parliamentarians and representatives of East African Governments, local authorities, business and the private sector discussed ways of improving urban planning in towns and cities on the shores of Lake Victoria. At a special event
organized by UN-Habitat’s Urban Development Branch they debated urbanization problems, water and sanitation and the rapid development of slums in the region of Africa’s greatest lake.

Global Parliamentarians on Habitat held a special meeting to discuss new ways of supporting the Habitat Agenda to achieve sustainable human settlements development in the urbanizing world. The President of the group, Senator Eloy Contu Segovia of Mexico, and the Vice President Hon. Mr. Peter Gotz addressed the meeting, which was also attended by young parliamentarians from east Africa. They agreed to set up an Africa chapter of Global Parliamentarians on Habitat. Senator Segovia said that Mrs. Tibaijuka had accepted an invitation to join the World Habitat Day commemoration in Monterrey, Mexico, on 4 October 2007 and afterwards to attend a regional meeting of Latin American and Caribbean countries. Mrs. Tibaijuka was joined at the meeting by UN-Habitat staff member Mr. Markandey Rai.

More than 100 delegates at the twenty-first session of the Governing Council attended a briefing on the new Global Land Tool Network (GLTN) to hear how UN-Habitat and its partners can advance the global land agenda and help develop pro-poor land tools for land policy and reform implementation. Keynote speakers included Ms. Clarissa Augustinus of UN-Habitat’s Land, Tenure and Property Administration Section, the President of the International Federation of Surveyors (FIG), Mr. Stig Enemark, the Chairman of the International Institute for Geo-Information Science and Earth Observation (ITC), Mr. Chris Paresi, Ms. Asa Jonsson of UN-Habitat’s Training and Capacity Building Branch, Ms. Jan Peterson of the Huairou Commission and Mr. Siraj Sait from the University of East London and the Centre for Innovative Land Rights. Hon. Ms. Aaslaug Haga, the Norwegian Minister for Local Government and Regional Development, emphasized to delegates the importance of including women and youth in land policy discussions. She also reaffirmed Norway’s support for the network. For further information, see www.gltn.net website.

More than 40 members of non-governmental organizations held a lively gathering to discuss ways of strengthening relations among themselves, UN-Habitat and other United Nations agencies. They hailed the adoption of a new resolution by the Governing Council at the current session approving a new youth fund.

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**DELEGATES’ GUIDE**

**RECEPTIONS:** Delegations wishing to hold receptions may obtain assistance in scheduling them with the secretariat. They should contact Mr. Lars Ludvigsen, ext. 3708.

**REGISTRATION:** Delegates are requested to register, on arrival, at the registration desk in the Visitors’ Pavilion at the entrance of the United Nations complex. Registration will be open from Thursday, 12 April 2007 from 2 p.m. to 6 p.m. and will continue on Friday, 13 April 2007 from 8 a.m. to 6 p.m. until Thursday, 19 April at noon.

**BADGES:** Badges will be issued to delegates upon registration. For security reasons, delegates are requested to wear their badges at all times.

**LIST OF PARTICIPANTS:** List of delegations will be available from Wednesday, 18 April 2007 at the documents distribution area. Delegates are asked to notify the information desk of any corrections which may be required.

**CREDENTIALS:** Pursuant to rules 15 and 16 of the Governing Council’s rules of procedure, delegates must have presented their credentials to the registration desk by the end of the first meeting of the session. Credentials will be examined by the Bureau of the Governing Council and approved by it. Questions may be addressed to the Secretary of the Governing Council, Mr. R. Wichmann (room M-2 Open Space, ext. 3066, e-mail: Rolf.Wichmann@unhabitat.org).

**NGO REGISTRATION AND FACILITIES:** NGOs should register at the NGO desk at the Visitors’ Pavilion. Registration will start on Thursday, 12 April 2007 from 2 p.m. to 6 p.m. and will continue on Friday, 13 April 2007 from 8 a.m. to 6 p.m. until Thursday, 19 April at noon. All NGO queries should be directed to the civil society desk or to the NGO Liaison Officer, Mr. A. Krishnan (room N-1 Open Space, ext. 3870, e-mail: Anantha.Krishnan@unhabitat.org). Only accredited NGOs may attend the Governing Council.

**MEDIA REGISTRATION AND FACILITIES:** Correspondents who already have a valid United Nations grounds pass for Nairobi or New York will not need additional accreditation for the meeting. All others will require United Nations accreditation. For this, media representatives will be required to present a letter of assignment, one form of valid ID (e.g., press card, work ID, driver’s license or passport) and proof of media affiliation. These items should be presented when registering for the Governing Council at the Visitors’ Pavilion. For online accreditation, please visit...
www.unicnairobi.org and click on media accreditation. A media registration desk will be available at the Visitors’ Pavilion at the entrance of the United Nations complex.

**PRESS CONFERENCES:** The Media Centre in the upper library will be open during meeting hours. For more information on press materials and on how to organize press conferences and interviews with delegates to the Governing Council, please contact e-mail habitat.press@unhabitat.org or Mr. Sharad Shankardass (+254 20 762 3153), e-mail: Sharad.Shankardass@unhabitat.org or Ms. Zahra Hassan (+254 20 762 3151), e-mail: Zahra.Hassan@unhabitat.org.

**VIDEO VIEWINGS:** Delegates wishing to show videos or obtain copies of UN-Habitat videos should contact Gift Katani (+254 20 762 2261), e-mail: Gift.Katani@unhabitat.org

**REGIONAL GROUP MEETINGS:** Arrangements have been made for all the regional groups to have regular meetings during the Governing Council. These meetings are to facilitate consultations within the regional groups on any matters relating to the session that they may wish to consider.

**GROUP MEETING ROOMS:** The following meeting rooms have been allocated. The meetings will take place from 8.30 a.m. – 9.30 a.m. unless otherwise indicated in the table below:

<table>
<thead>
<tr>
<th>Regional Group</th>
<th>Meeting Time</th>
<th>Conference Room</th>
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<tbody>
<tr>
<td>African Group</td>
<td></td>
<td>Conference Room 1</td>
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<tr>
<td>Arab Group</td>
<td></td>
<td>Conference Room 5</td>
</tr>
<tr>
<td>Asia and Pacific Group</td>
<td>1 p.m. – 2 p.m.</td>
<td>Conference Room 7</td>
</tr>
<tr>
<td>Central and Eastern European Group (CEE)</td>
<td>1 p.m.</td>
<td>Conference Room 8</td>
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<tr>
<td>European Union</td>
<td>8 a.m.</td>
<td>Conference Room 4 (on Sunday, will move to room 14 during the week)</td>
</tr>
<tr>
<td>Group of 77 and China</td>
<td>9 a.m. and 2 p.m.</td>
<td>Conference Room 1</td>
</tr>
<tr>
<td>Group of Latin America and Caribbean Countries (GRULAC)</td>
<td>No meeting</td>
<td>Conference Room 3</td>
</tr>
<tr>
<td>Japan, United States of America, Canada, Australia and New Zealand (JUSCANZ) and Western European and Others (WEOG)</td>
<td>9 a.m.</td>
<td>Conference Room 13 (Rooftop)</td>
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<tr>
<td>NGOs</td>
<td></td>
<td>C-226 (UNESCO)</td>
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<tr>
<td>Women’s Caucus</td>
<td>8 a.m. – 9 a.m.</td>
<td>Conference Room 6</td>
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<td>AMCHUD</td>
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<td>Conference Room 1</td>
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</tbody>
</table>

**Other allocated rooms and offices**

<table>
<thead>
<tr>
<th>Role</th>
<th>Location</th>
</tr>
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<tbody>
<tr>
<td>President of the Governing Council</td>
<td>Conf. East 110 (behind Plenary)</td>
</tr>
<tr>
<td>Secretary to the President of the Governing Council</td>
<td>Conf. East 111</td>
</tr>
<tr>
<td>Rapporteur</td>
<td>Conf. East 112</td>
</tr>
<tr>
<td>Press and media centre</td>
<td>Upper library</td>
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<tr>
<td>Press conference room</td>
<td>Lower library</td>
</tr>
<tr>
<td>Prayer/meditation room</td>
<td>Conf. West 107 (behind Delegates’ Lounge)</td>
</tr>
<tr>
<td>UNON Conference Services</td>
<td>R and S block, ground floor</td>
</tr>
</tbody>
</table>

**RESERVATION OF MEETING ROOMS:** Meeting rooms are available for regional groups every day before 9.30 a.m. Because of meetings of various drafting groups and special parallel events, availability during lunch hours
and after the regular meetings must be confirmed on a daily basis with Ms. S. Mutarabayire, room R-109, ext. 3397, or Ms. Elizabeth Mutua, room R-111, ext. 3394, or Mr. Nelson Kahihi, room R-113, ext. 3571.

SEATING ARRANGEMENTS: Charts indicating the seating arrangements for Plenary and the Committee of the Whole are attached for information.

MEETING TIMES: The normal meeting times will be 9.30 a.m. to 12.30 p.m. and 3 p.m. to 6 p.m. with the exception of the opening day, Monday, 16 April, when the meeting time will be 10 a.m. to 1 p.m. and 3 p.m. to 7 p.m., and Friday, 20 April, when it will be from 10 a.m. to 12.30 p.m. and 3 p.m. to 6 p.m. The daily programme will be posted on the electronic notice boards at UNON and will appear in the daily Journal.

DOCUMENTATION: Official Governing Council documents will be available at the documents distribution centre from 10 a.m. on Saturday, 14 April. Thereafter, the documentation centre will remain open every day of the session from 8 a.m. to 6.30 p.m. Special tables have been placed in the corridors near Conference Rooms 1 and 2 for non-official documentation and information material.

PREVIOUS GOVERNING COUNCIL DOCUMENTS: Delegates who require documents of previous Governing Council sessions or other United Nations documentation may ask the Library or call the reference desk staff members Ms. Stella Muthoka, Mr. Daniel Mukangura and Mr. Joseph Gichuki on exts. 1017, 1214 or 3043.

DOCUMENTS DISTRIBUTION FOR DELEGATES: Participants must inform the secretariat of the number of documents required for use by their delegations by completing the relevant form which will be available at the documents distribution counter at UNON.

DISTRIBUTION OF STATEMENTS AND OTHER DOCUMENTS BY DELEGATIONS: It is essential that texts of prepared speeches be made available to the secretariat before delivery. Seventeen copies of the text should be handed to the Conference Officer in the meeting room for the use of the interpreters, translators and report writers. Delegations wishing to have the texts of their representative’s statements generally distributed are requested to supply 250 copies of those statements to the Conference Officer.

Delegations wishing to distribute other documents (monographs, national reports, etc.) should provide at least 200 copies to Mr. D. Franklyn, room M-201, ext. 3322.

JOURNAL: A daily Journal will be published during the twenty-first session of the Governing Council. Any delegation wishing to place an announcement in the Journal should contact Mr. R. Rollnick, room N-123, ext. 3988, e-mail: Roman.Rollnick@unhabitat.org, or Ms. Gita Dave, ext. 3120, e-mail: gita.dave@unhabitat.org.

EXHIBITION: Exhibits are on display in the upper and lower lobbies. Exhibitors wishing to display their material should contact Mr. Francisco Vasquez, tel +254 20 762 3124. Requests will be considered on a first come, first served basis. For customs and clearing services please contact the UNON preferred agent, Global Freight, at +254 20 762 4756. The parking lot in front of the United Nations commissary will be made available for delivery of exhibition material on 12 and 13 April only, and on 21 April for removals. Exhibitors who need to arrange deliveries and removals must use the “service” entrance and will need to give notification in advance of the names of the people who will deliver the items as well as the number plates of vehicles that come into the compound.

For the first time, a Habitat Business Expo has been organized for the occasion of the First Stakeholders Meeting on Business Partnership for Sustainable Urbanization (13–14 April). The Expo will continue throughout the Governing Council session on the upper concourse.

LIST OF SPEAKERS: Participants wishing to speak in the general debate in plenary are requested to contact the secretariat through Ms. R. Kottonya, Room M-206, ext. 4690. Each delegation will be limited to one intervention of a maximum of five minutes. This limit will be adhered to strictly. In establishing the list of speakers for the high-level segment, precedence will be given to ministers and deputy ministers. They will be followed by other heads of government delegations, local authorities and Habitat Agenda partners.

Delegates wishing to place their names on the list of speakers for the debate on specific items in the Committee of the Whole should contact the Secretary of the Committee, Mr. M. Halfani, Room P-313, ext. 4723.

BILATERAL MEETINGS WITH THE EXECUTIVE DIRECTOR: Delegations seeking bilateral meetings with the Executive Director should contact the Assistant to the Executive Director, Ms. R. Kalaule, in Room M-305, ext. 5002, or Ms. J. Wachu in Room M-305, ext. 5003.

TRANSPORT: Delegates will be met at the airport by UN-Habitat staff, who will assist representatives in processing their entry into Kenya. The United Nations has contracted Apollo Tours and Travel Ltd. to help provide transport, and delegates will be required to pay their fares. Their rates per vehicle are given below:
From airport to hotel by car
KShs. 1,200–2,000 ($17–$29)

Bus transfers within Nairobi (min. 8 people)
KShs. 1,500–2,300 ($21–$33)

Transfers to Safari Park and Windsor hotels by car
KShs. 1,200–2,000 ($17–$29)

Transfers to Safari Park and Windsor hotels by bus (min. 8)
KShs. 1,500–2,300 ($21–$33)

Full-day hire of chauffeur-driven Mercedes-Benz
KShs. 15,000 ($215) for the first 100 km. Any extra km costs KShs 60.

PARKING: Access to the Gigiri compound for the period of the twenty-first session of the UN-Habitat Governing Council will remain open to all official embassy vehicles and drivers. For those vehicles used by embassies without diplomatic number plates, please forward details of the vehicle and driver, in advance, to UNON Security (Fax: +254 20 762 3939) to the attention of Mr. Joram Mkunde in Room G-223, ext. 4534, e-mail: joram.mkunde@unon.org.

Parking of these vehicles is restricted to the delegates’ parking area. Because of the limited parking facilities within the complex, it is preferred that embassy vehicles without diplomatic number plates should limit their business within the complex to dropping off and collecting their passengers. Such vehicles should depart the complex immediately upon completion of such tasks.

SERVICES FOR DELEGATES

Internet Café: Free internet access is available in Room 10 at the rooftop above the main lobby, and in the upper library. Wireless internet access will be available in the lower and upper concourse areas.

Television monitors: The proceedings of public meetings in Conference Rooms 1 and 2, and also press conferences, may be viewed on the television monitors situated in the upper and lower concourse areas.

Business Centre: The Business Centre, located on the lower concourse opposite the lower library, will provide services at cost to delegates. Services available include word processing, low volume photocopying, telephone and fax. The centre will also stock telephone calling cards and mobile phones for sale. Additional printing and photocopying services are available at the Internet Café in the upper library.

Video-conferencing facility: Video-conferencing facilities are available at the conference centre. For bookings please contact Mr. Francis Gichomo, ext. 3081.

UN-Habitat shop: The UN-Habitat shop, located on the upper concourse near the main lobby, will be open from 9 a.m. to 5 p.m. on weekdays. It will stock UN-Habitat publications and souvenirs including gift items made locally in Kenya.

Commissary: Access to the United Nations commissary will be available to all registered heads and deputy heads of government delegations and of United Nations and intergovernmental organizations. Commissary passes will be provided at the Registration Desk. The commissary is situated on the lower concourse and will be open from 9 a.m. to 5 p.m. on weekdays and from 9 a.m. to 4 p.m. on Saturdays. For large quantities of supplies, particularly of alcoholic drinks, a letter to Mr. Stephen Stannah, Room G-213, tel. +254 20 762 4569, Head of Commercial Operations, UNON, is required.

Hotel reservations, airport transfers and transport for delegates: Participants should make their own hotel reservations. A list of recommended hotels in Nairobi, their rates and indication of some complementary services (including transfers to and from the airport) is available on the UN-Habitat website, www.unhabitat.org/ge21.

Travel agencies: The United Nations travel agents are located on the upper concourse (Bunson, until 18 April) and on the lower concourse next to the Kenya Commercial Bank (Acharya). They will be open from 9 a.m. to 5 p.m. for all local and international travel including excursions and safaris. Please reconfirm tickets booked with Bunson (tel.: +254 20 762 4980/5) before 18 April as a new travel agency takes over from Bunson on 19 April. After 18 April, any queries relating to tickets issued by Bunson will be provided from the agency’s Village Market Branch, where a dedicated person, Shama, will be assigned to handle United-Nations-related matters. Her telephone contact will be +254 20 712 2080/1234 and mobile phone +254 733 263998. Reconfirmation of tickets not issued by Bunson will be charged at a fee of $5 per ticket. The United Nations Travel Unit Supervisor Patrick Ikiara will also be available to provide assistance and handle queries at ext. 3841, e-mail: patrick.ikiara@unon.org.

First aid: Emergency first aid is available and a doctor is on hand if needed. A nurse will be on duty during meeting hours, and may be contacted in Room F-117, tel. 254 20-762 2267/8. An ambulance is available 24 hours a day.
**Postal services:** The Post Office, which has telegram, telex, fax and international telephone facilities, will be open from 8.30 a.m. to 5 p.m. every day except Saturday and Sundays. During office hours, public phones are available inside the Post Office for which cash payments may be made at the counter. Payphones, for use with phone cards, which may be purchased from the Post Office, are available on a 24-hour basis outside the Post Office.

**Telephone calls:** Delegates should refrain from using the telephones at the Registration Desk, which are for internal use only. Calls to Nairobi city can be made from the telephone facility near the Post Office and from the Business Centre.

**Banking services:** The Kenya Commercial Bank on the lower concourse will be open on weekdays from 9 a.m. to 4 p.m.

**Catering Services:** There are three restaurants in the United Nations complex which provide meals, snacks, tea and coffee. The caterers can also organize food and drinks for private functions, dinners and receptions.

**Café Royale (tel. +254 20 762 3840/2460)**

*Location:* Central area, main cafeteria, restaurant, staff lounge: international cuisine, local dishes, steaks and French fries, snacks, salad bar, fresh fruits, yogurts, beverages, tea and coffee. Delegates’ Lounge: Snacks, light lunches, pastries, beverages, tea and coffee.

**Café Royale (tel. M-Block ext. 3819; R-Block ext. 3838; P-Block ext. 3829; T-Block ext. 3843)**

*Location:* All five coffee stations: tea and coffee, fresh toasted sandwiches, pizzas. Bar in Block W: Plain fries, small salads, cakes and pastries. Tented Structure (lower level between blocks T and U): Buffet with a selection of hot meals with an added touch of flavours of Africa, fruit salads, tea and coffee.

**Crackerjack Café (tel. +254 20 762 2496/2558/2647)**

*Location:* Old Cafeteria: Continental buffet on Mondays, Wednesdays and Fridays. BBQ, including full salad bar on Tuesdays and Thursdays. Fresh sandwiches made to order (French bread or toasted). Assorted pastries and cakes, soups, full salad bar. Fresh fruit salads and yogurts. Beverages, tea and coffee.

**United Nations Recreation Centre (Kengeles) (+254 20 762 1508/1503)**

*Location:* United Nations Recreation Centre: Breakfast: Tea, coffee, fresh juices, sausages, assorted pastries and cakes. Lunch/Evening: Buffet, daily à la carte menu (starters to dessert, snacks and sandwiches).

**Hotlines**

**Secretariat of the Governing Council:**

- Tel. +254 20 762 3066/+254 724 417051 Rolf Wichmann (Fax: +254 20 762 4175)
- Tel. +254 20 762 3322/+254 722 329497 David Franklyn (Fax: +254 20 762 4175)
- Tel. +254 20 762 3127/+254 722 789078 Sukhjinder Bassan (Fax: +254 20 762 4175)
- Tel. +254 20 762 4690/+254 720 904680 Rosebella Kottonya (Fax: +254 20 762 4175)
- Tel. +254 20 762 3179/+254 722 515160 Mary Oyiolo (Fax: +254 20 762 4175)

**For Appointments with the Executive Director:**

- Tel. +254 20 762 5002/+254 723 343446 Rhoda Kalaule (Fax: +254 20 762 3919)
- Tel. +254 20 762 5003/+254 722 791812 Janet Wachu (Fax: +254 20 762 3919)
- Tel. +254 20 762 3017/+254 722 485614 Silvia Ragoss (Fax: +254 20 762 3919)

**Security**

- Tel. +254 20 762 6666 UNON Security (Fax: +254 20 762 3939 for vehicle/driver details)

**Registration of Delegates**

- Ms. Maria Fernandes (Tel. +254 20 762 3382; Fax: +254 20 762 3930)
- Ms. Esther Naibei (Tel. +254 20 7623900; Fax: +254 20 762 4881)